digital pay-per-view

i-Guide makes ordering and watching **Pay-Per-View** (**PPV**) programs easy.

Order Pay-Per-View

From the **Main Menu** and **Quick Menu**, select **PPV** to go to the **PPV Menu**. Then select any of the **PPV** options to see programs available in a variety of categories.

When you find a program of interest, highlight the title and press **OK/Select** for the information screen.





Guide Symbols to Know – PPV Information Screens

5	Go back to the previous screen	See all the times the program will be airing
BUY	Order the program, or cancel an ordered program	Save this channel in your Favorites list
	Set Recording Timers (Requires separate VCR Setup or use of Digital Video Recorder)	Indicates the program is available as part of a package
A	Place a Lock on the program to restrict viewing	Set or cancel a Reminder

digital payper-view

Order Pay-Per-View By Phone

If your cable provider offers phone ordering, the order instructions appear on-screen when you select **PPY**. Simply call the number to place your order. Then select **Continue** to complete your order.



Order Pay-Per-View Packages

Your cable service may offer programs in a package by title, time block, etc. Select the title from the listings and a 🖸 Icon will appear if the program is part of a package.



Cancel a Pay-Per-View Order

To cancel a **PPV** order before the program starts:

- Select the ordered program in any of the listings menus (there will be a \$ sign in the **Instant Information**)
- From the information screen, select the we lcon and follow the prompts to cancel the order



Note: In some cable systems, your order will automatically be canceled if you do not tune to the program. In systems that use phone ordering, you will need to call in your cancellation. Please check with your cable provider for the correct PPV cancellation procedure.

digital payper-view

21

Pay-Per-View Notices

Notices associated with your PPV order appear at various times to alert you to the status of your ordered program.

Pay-Per-View Program Started

A Program Started overlay will appear if you try to order a **PPV** program that is in progress but is within the purchase window. You may proceed with the order, but you may miss a portion of the program.

Note: The purchase window is established by your cable provider.

When you order a **PPV** program that airs at the same

time as an existing **PPV** order, you will be alerted

on-screen with the option to cancel an order or keep





Return to the previous screen

Pay-Per-View Program Missed

Pay-Per-View Order Conflict

both orders.

If you have ordered a PPV program but didn't tune to it, a Program Missed notice will appear asking if you would like to reschedule your order.

Note: This screen will not appear in systems that use phone ordering.



Adult Programming

The Adult category, accessed from the Pay-Per-View menu, provides access to listings for adult-oriented programming. Adult programming may be purchased as a single program or as a time-block package, depending on your cable provider's service. For your convenience, you may also restrict Adult titles from being viewed in the listings by setting Parental Controls. See Parental Controls section for more information.



22